

SAFETY PODCAST TRANSCRIPT

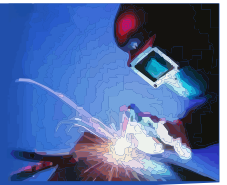
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SAFETY FIRST PROGRAMME INFORMATION

Communication, Completion and Action!
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R I S K M A N A G E M E N T



Metso Minerals: Completion Key to Reporting

Shane Jones: [We'll just sort of keep to the walkway, just follow me and you'll be right.]

Reporter: Shane Jones is the Safety, Health, Environment and Quality Officer at Metso Minerals. His job is to keep Metso's 100 odd employees safe in an industrial environment that includes many different types of hazards.

SJ: Well I guess you could call it industrial. We have machinery presses, we've got a spray painting area, rubber lining area, punching machines. So there's a lot of machinery out there. So there's a lot of hazards out there. We run 24 hours a day, 7 days a week so it never ends, it just keeps going and going. So it can be quite monotonous for the guys out there.

[Just watch out for forklifts, because there's forklifts going everywhere. And we've got the overhead crane as well.]

Reporter: Shane used to work on the factory floor but is now working with Safety First to put some changes in place to help makes Metso's a safer workplace.

SJ: The big one at the moment is Safety Glasses; we've just implemented Safety Glasses throughout the whole site. The challenge is getting the guys to wear the glasses. We've been here now for 10 years, a lot of the guys have been here for 10 years. They find it difficult to understand why they didn't need to wear them for 10 years. And now all of sudden they do. What's changed? They can't understand that, that's a real challenge. The high visibility shirts that some of the guys have to wear. The hearing protection that some of the guys have to wear in certain areas. Before it was there but it was never really enforced.

[There's hearing signs over there. This machine over here is extremely noisy and the guys working here haven't always been wearing their hearing protection. So now we've put the signs on the machines so that when the guys are operating the machines they're standing right next to the sign. So I can come out and easily identify that they're not wearing their protection and I can show them, "what hells going on guys, what are you doing?"]

Reporter: The 6.1 Incident Report form lies at the heart of the Safety First Programme and can be used by workers to report hazards or incidents. It's a powerful communication tool and Shane's seen first hand the difference it can make.

SJ: I've gone back out there and told them what my new role is and how we're going to do it and that's through the 6.1 that's what I **wanted** them to do. The first couple of weeks they started bringing them in and we basically worked through them and they got the results they were after. So that's what prompted them to keep bringing them in and as I mentioned earlier they started snowballing. At the end of the 6.1 the last thing you do is return to the person who initiated it and you get him to sign off on it. So he can see what I've written what the managers written and all these things all that information's there. That never happened before.

So they felt that the 6.1s could have been going in the bin. They just didn't know where they were ending up. And now it's going back out so they can see the result. They can see that they had a hand in doing it, being involved. And some of the guys are encouraged by that.

[We had a problem with the sun coming through the door here. 5 o'clock in the morning when the sun's rising, it actually just comes through the top of that building there and comes in and hits this machine here. And the guys get a glare. It only lasts about 20 minutes but again they've been putting up with it for years. So we've just hung curtains, some welding curtains up there and that's fixed it. Little things like that that they've been complaining about for years. Just through the 6.1s just putting them in, getting it fixed that's what's fixed the problem.]

Reporter: The downside is that Shane is now confronted with an ever growing pile of 6.1s. But all the effort is beginning to pay off, injuries are going down and a shift in culture of the workplace is slowly taking place.

SJ: I guess I'm moving towards the guys thinking about what they're doing before they do it. That's where ultimately I want to be.

Prevention is better than cure and if they can think about it before they do it, no pretty much rest on their experience. And try and reduce the injuries.

There's a lot worse than us I'm sure and there are some that are better.

